

# Government Translation Services by Symphony3

Powered by Amazon Translate

Welcome to Symphony3's Government Translation Services, powered by Amazon Translate.

This powerful solution is designed to meet the translation needs of local governments with large multicultural communities and state government departments with heavy language translation loads.

Leveraging the advanced capabilities of Amazon Translate, our service ensures your communications are quickly made available and accessible to all citizens, regardless of language barriers.

## Why Choose Symphony3's Translation Services?



### Cost-Effective

Our service is built on open-source technology, minimising setup and operational costs. Quick to deploy and easy to use, it offers a budget-friendly alternative to traditional translation services.



### High Quality

Unlike generic tools like Google Translate, Amazon Translate offers customisable and high-accuracy translations that can be fine-tuned to meet your specific needs.



### Scalable

Whether you need to translate a single document or manage ongoing multilingual communications, our service scales to meet your demands.



### Speed

Translate documents in minutes instead of days or weeks, ensuring timely communication with your community.

## Key Benefits



### 99.96% Cost Savings

Reduce translation costs from \$314.71 to just \$0.14 per document, freeing up budget for other critical initiatives.



### 99.94% Time Reduction

Translate documents in 14 minutes instead of up to 17 days.



### Enhanced Inclusivity

Provide better access to information for non-English speaking citizens, supporting equity and inclusion.



### Open Source

Our solution is built on open-source technology, making it easy to adopt, customise, and share with other organisations.



## Get Started Today!

For more information on how Symphony3's Government Translation Services can benefit your organisation, contact Julie Gentle at [jgentle@symphony3.com](mailto:jgentle@symphony3.com) or visit [www.symphony3.com](http://www.symphony3.com)



## Target Audience



### Local Governments

Enhance community engagement and inclusivity by providing multilingual support for your diverse population.



### State Government Departments

Quickly and efficiently translate important documents and communications into multiple languages to better serve your constituents.

## Features of Amazon Translate

### Broad Language Coverage

- Amazon Translate supports translation between the following 75 languages - supporting 5,550 translation combinations.

### Neural Network-Based

- Amazon Translate uses deep learning techniques to produce more accurate and fluent translation than traditional statistical and rule-based translation models.

### Customised Machine Translation

- Using Active Custom Translation (ACT), Amazon Translate allows you to take greater control over the output of your machine translation.
- Now you can bring your data (Parallel data) to Amazon Translate to customise the machine translated output to suit your needs.

### Named Entity Translation Customisation

- Using Custom Terminology, Amazon Translate allows you to define how terms or names that are unique to certain organisations, domain, and industry get translated.
- The ability to customise output with Custom Terminology can decrease the number of translations that need to be edited by professional translators, resulting in cost savings and faster translations.

### Language Identification

- Amazon Translate automatically identifies the source language when it is not specified. For example, user-generated content such as customer reviews and social media streams often do not contain a language code.

### Secure Machine Translation

- Communication between your webpage or applications and the Amazon Translate service is protected by SSL encryption.
- Any content processed by Amazon Translate is encrypted and stored at rest in the AWS Region where you are using the service.
- Administrators can also control access to Amazon Translate through an AWS Identity and Access Management (IAM) permissions policy – ensuring that sensitive information is kept secure and confidential.

### Batch and Real-Time Translations

- Amazon Translate is great for performing both batch translation when you have large quantities of pre-existing text to translate and real-time translation when you want to deliver on-demand translations of content as a feature of your applications

### Real-Time Document Translation

- Amazon Translate supports real-time document translation of Text, HTML and Docx files.
- Customers can submit a document and receive the translated document in real-time while maintaining the format of the original document.

### Pay-Per-Use

- With Amazon Translate you pay only for what you use, making it easy and cost effective to scale your translation needs. You are charged based on the total number of characters sent to the API for translation.



**Transform your multilingual communication with Symphony3 and Amazon Translate.**

**Join the growing number of government organisations making their services more accessible and inclusive.**

